

## 2021 OPM FEVS Indices - Overall Global Satisfaction Index Comparisons

Size Category	Agency	2017	2018	2019	2020	2021
<b>Governmentwide</b>	<b>Governmentwide</b>	<b>64</b>	<b>64</b>	<b>65</b>	<b>69</b>	<b>64</b>
Very Large	Department of Agriculture	67	61	60	64	59
Very Large	Department of Defense, Overall	65	65	66	70	64
Very Large	United States Department of the Air Force	64	63	64	69	63
Very Large	United States Department of the Army	64	65	66	69	63
Very Large	United States Department of the Navy	66	65	66	70	63
Very Large	OSD, Joint Staff, Defense Agencies, and Field Activities (DOD 4th Estate)	65	67	67	71	68
Very Large	Department of Health and Human Services	71	71	72	74	72
Very Large	Department of Homeland Security	55	56	56	61	57
Very Large	Department of Justice	68	66	66	67	60
Very Large	Department of the Treasury	63	62	64	71	68
Large	Department of Commerce	70	71	71	74	71
Large	Department of Energy	68	70	70	75	72
Large	Department of Labor	68	65	65	70	70
Large	Department of State	68	65	66	67	63
Large	Department of the Interior	65	64	64	67	65
Large	Department of Transportation	68	68	67	74	68
Large	Environmental Protection Agency	66	61	64	70	74
Large	General Services Administration	75	75	77	82	80
Large	Social Security Administration	67	65	64	65	60
Medium	Court Services and Offender Supervision Agency	68	68	65	69	65
Medium	Department of Education	63	52	50	61	70
Medium	Department of Housing and Urban Development	66	64	66	73	73
Medium	Equal Employment Opportunity Commission	66	67	69	73	75
Medium	Federal Communications Commission	64	66	66	75	72
Medium	Federal Energy Regulatory Commission	80	81	81	84	80
Medium	Federal Trade Commission	76	78	77	82	60
Medium	National Archives and Records Administration	61	58	57	69	68
Medium	National Credit Union Administration	71	70	72	78	73
Medium	National Labor Relations Board	68	58	52	57	62
Medium	National Science Foundation	74	74	76	82	84
Medium	Nuclear Regulatory Commission	72	74	72	75	70
Medium	Office of Personnel Management	69	68	70	72	71
Medium	Small Business Administration	62	65	68	72	70
Medium	U.S. Agency for Global Media	55	57	59	57	66
Medium	U.S. Agency for International Development	70	68	66	69	69
Small	Commodity Futures Trading Commission	57	58	62	66	69
Small	Consumer Product Safety Commission	70	67	63	72	66
Small	Corporation for National and Community Service	69	63	43	54	60
Small	Export-Import Bank of the United States	56	40	48	68	75
Small	Farm Credit Administration	82	82	83	85	78
Small	Federal Election Commission	45	53	56	67	58
Small	Federal Housing Finance Agency	70	69	70	78	73
Small	Federal Labor Relations Authority	72	52	55	71	80

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<b>Governmentwide</b>	<b>Governmentwide</b>	<b>64</b>	<b>64</b>	<b>65</b>	<b>69</b>	<b>64</b>
Small	Federal Maritime Commission	67	75	73	81	77
Small	Federal Mediation and Conciliation Service	87	87	76	81	68
Small	Federal Retirement Thrift Investment Board	60	63	66	72	68
Small	International Boundary and Water Commission	63	63	61	59	57
Small	Merit Systems Protection Board	69	67	71	73	72
Small	National Endowment for the Arts	81	74	78	80	73
Small	National Endowment for the Humanities	72	74	72	64	80
Small	National Gallery of Art	61	64	62	64	60
Small	National Indian Gaming Commission	74	88	79	78	77
Small	National Transportation Safety Board	78	79	80	80	76
Small	Office of Management and Budget	73	74	75	59	69
Small	Office of the U.S. Trade Representative	61	58	66	66	64
Small	Pension Benefit Guaranty Corporation	73	77	78	82	82
Small	Railroad Retirement Board	70	66	67	67	66
Small	Selective Service System	49	50	61	80	78
Small	Surface Transportation Board	66	64	68	76	78
Small	U.S. International Development Finance Corporation	71	66	58	57	67
Small	U.S. International Trade Commission	74	79	81	80	74
Small	U.S. Office of Special Counsel	71	64	74	84	80
Very Small	AbilityOne Commission	60	34	46	72	74
Very Small	American Battle Monuments Commission	56	60	62	76	66
Very Small	Commission on Civil Rights	52	43	66	62	60
Very Small	Defense Nuclear Facilities Safety Board	48	48	53	67	75
Very Small	Farm Credit System Insurance Corporation	100	100	100	98	100
Very Small	Federal Mine Safety and Health Review Commission	.	60	83	85	77
Very Small	Institute of Museum and Library Services	48	46	45	76	81
Very Small	Inter-American Foundation	75	68	65	79	77
Very Small	John F. Kennedy Center for the Performing Arts	.	.	27	47	39
Very Small	Marine Mammal Commission	92	93	93	94	93
Very Small	National Capital Planning Commission	85	83	83	89	91
Very Small	National Mediation Board	62	56	54	80	74
Very Small	Occupational Safety and Health Review Commission	76	76	83	92	89
Very Small	Office of Navajo and Hopi Indian Relocation	82	73	74	90	81
Very Small	Postal Regulatory Commission	73	75	63	81	82
Very Small	U.S. Access Board	65	69	79	86	96
Very Small	U.S. Office of Government Ethics	77	83	83	84	85