
FEHB Program Carrier Letter

All Carriers

U.S. Office of Personnel Management
Office of Insurance Programs

Letter No. 2000- 53

Date: December 7, 2000

Fee-for-service [47] Experience-rated HMO [48] Community-rated [48]

Subject: LIVE WEBCAST: At 9:30 a.m. EST on Monday, December 11, 2000.

During the live webcast Monday, the Kaiser Family Foundation (KFF) and the Agency for Healthcare Research and Quality (AHRQ) will announce the results of a national survey of Americans on the role of quality information in health care decision making and of people's opinions on medical errors. Following the presentation a panel will discuss the implications of the findings.

The announcement is part of the December 11 - 12 Conference "Informing Consumers About Health Care Quality: New Directions for Research and Action" in Bethesda, Maryland. We at OPM are co-sponsoring the conference along with:

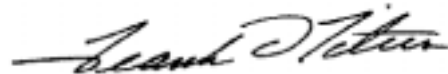
- Agency for Healthcare Research and Quality,
- California HealthCare Foundation,
- Centers for Disease Control and Prevention, and
- Health Care Financing Administration.

For more information about the webcast visit:

http://www.kaisernetwork.org/health_cast/hcast_index.cfm?display=detail&hc=8
and about the conference, visit <http://www.opm.gov/carrier/events.html>. You do not need to go to the conference to listen to the webcast.

For more information about this letter or our quality initiatives, contact Ellen Tunstall at 202/606-0745.

Sincerely,



Frank D. Titus
Assistant Director
for Insurance Programs