

APPENDIX D – SAMPLE CROSSWALK

Crosswalk

Every data submission that your CAHPS 3.0H Survey vendors sends to OPM must be accompanied by a “crosswalk” that will allow OPM to map your plan’s data to the appropriate FEHB Sub-Code. This is the only way that OPM will be able to identify submissions and allocate data correctly. The crosswalk must include the following information:

- Member-level file name
- Summary-level file name
- NCQA Submission ID
- NCQA Plan Name
- FEHB Sub-Code
- FEHB Plan Name

The Member-level and Summary-level filenames must follow the NCQA naming conventions.

The table below shows an example of a crosswalk for a vendor submission.

Row	Member-level File Name	Summary-level File Name	NCQA Sub-ID	NCQA Plan Name	FEHB Sub-Code	FEHB Plan Name
1	CAM1234.txt	CAS1234.txt	1234	XYZ Healthplan, Inc	AA-HMO-UT-000	XYZ Healthplan
2	CAM2345.txt	CAS2345.txt	2345	QRS Healthcare	BB-POS-IL-000	QRS Healthcare
3	CAM2345.txt	CAS2345.txt	2345	QRS Healthcare	BB-POS-IN-000	QRS Healthcare
4	CAM3456.txt	CAS3456.txt	3456	MNO Health Providers S. Cal	CC-HMO-CA-000	MNO Health Network
5	CAM4567.txt	CAS4567.txt	4567	MNO Health Providers N. Cal	CC-HMO-CA-000	MNO Health Network

- Sample row 1 shows the most straightforward example where it is a one-to-one mapping between the NCQA Sub ID and FEHB Sub-Code.
- Sample rows 2 and 3 show how the crosswalk should appear when one set of NCQA data is mapped to two FEHB Sub-Codes. In this case, only one member-level file and one summary-level file should be submitted to OPM.
- Sample rows 4 and 5 show how the crosswalk should appear when two sets of NCQA data are mapped to one FEHB Sub-Code. In this case, two member-level files and two summary-level files must be submitted to OPM.