

**Attachment 1: 2025 Clinical Quality, Customer Service and Resource Use Measure Set**

<b>Performance Area</b>	<b>Measure Title &amp; Rate</b>	<b>Abbrev</b>	<b>Measure Source</b>	<b>Measure Priority</b>	<b>Measure Weight</b>
<b>Clinical Quality</b>	Avoidance of Antibiotic Treatment for Acute Bronchitis/Bronchiolitis (Total)	AAB	HEDIS	1	2.50
	Controlling High Blood Pressure	CBP	HEDIS	1	2.50
	Hemoglobin A1c Control for Patients with Diabetes (HbA1c Control <8.0%)	HBD	HEDIS	1	2.50
	Adult Immunization Status (Influenza 19-65)	AIS-E	HEDIS	2	1.25
	Antidepressant Medication Management (Effective Continuation)	AMM	HEDIS	2	1.25
	Asthma Medication Ratio	AMR	HEDIS	2	1.25
	Breast Cancer Screening	BCS-E	HEDIS	2	1.25
	Cervical Cancer Screening	CCS	HEDIS	2	1.25
	Childhood Immunization Status (Combo 10)	CIS	HEDIS	2	1.25
	Colorectal Cancer Screening	COL-E	HEDIS	2	1.25
	Follow-Up After Emergency Department Visit for Substance Use (30 Day - Total)	FUA	HEDIS	2	1.25
	Follow-Up After Emergency Department Visit for Mental Illness (30 Day - Total)	FUM	HEDIS	2	1.25
	Prenatal and Postpartum Care (Timeliness of Prenatal Care)	PPC	HEDIS	2	1.25
	Statin Therapy for Patients with Cardiovascular Disease (Statin Adherence 80%)	SPC	HEDIS	2	1.25
	Use of Opioids from Multiple Providers (Multiple Prescribers)	UOP	HEDIS	2	1.25
<b>Customer Service</b>	Coordination of Care	CoC	CAHPS	3	1.00
	Claims Processing	CP	CAHPS	3	1.00
	Getting Care Quickly	Gcq	CAHPS	3	1.00
	Getting Needed Care	GNC	CAHPS	3	1.00
	Overall Health Plan Rating	RHP	CAHPS	3	1.00
	Overall Personal Doctor Rating	RPD	CAHPS	3	1.00
<b>Resource Use</b>	Use of Imaging Studies for Low Back Pain	LBP	HEDIS	1	2.50
	Acute Hospital Utilization	AHU	HEDIS	2	1.25
	Emergency Department Utilization	EDU	HEDIS	2	1.25
	Plan All-Cause Readmissions	PCR	HEDIS	2	1.25